



SIA „LAGRA”  
Registration Nr. 44103021416

Rīgas iela 7-26, Valmiera, LV-4201

## Return Purchase Form

Name, Surname:	
Invoice Number:	
Phone Number:	
Your Address:	

Please exchange/return these items:

Item Name, Prefix	Amount	Return reason number (see below)	I want (check a box):	
			Please return my money	I want a different size (write which size)

### Return reason:

1. Not the right size for me
2. The item has a defect
3. The item looked different in the pictures
4. I received the wrong item
5. Other

If the item is defective, please describe the issue below:

Date:

Signature:

\_\_\_\_\_

\_\_\_\_\_

# Return policy

1. Republic of Latvia, Ministry Cabinet 20.05.2014. regulation No.255 "Regulations Regarding Distance Contracts" states that the client, within 14 days since product delivery, without stating a reason, has a right to return the purchased item(s) to the seller.
2. To return your item(s), please fill and sign the Return Purchase Form and send it, together with the invoice, to our e-mail at [info@xjeans.eu](mailto:info@xjeans.eu) or by mail – SIA "Lagra", Rīga, Brīvības gatve 399-45, LV-1024.
3. To make sure you return the item(s) within the 14 day window, make sure to send the Return Purchase Form before the 14 days since delivery have passed.
4. If you return a product(s), we will refund all of your payments made to us, without unreasonable delay and no later than 14 days since we have received the Return Purchase Form. We can delay the refund until we have received the item(s) or until you have filled a statement, which states that you have sent the item(s) back. Return expenses are not covered by us (unless free shipping was applied to the order).
5. You may NOT return your item(s), if:
  - a) the packaging has been opened on an item, which, due to hygienic or health concerns, cannot be returned (underpants, socks, hats, etc.);
  - b) the packaging has been opened and the item has been misused (incorrect washing, unconventional rips);
6. The item must be returned with its original packaging (price tag included) and the buyer must provide safe packaging for transport back to the seller.